

RECALL NOTICE

Singing Rock is recalling Via Ferrata sets of types **EASY GO XP**, **EASY GO XP LOCK**, **EASY GO XP COMPLETE** from the market as a precautionary measure.

If you own any of mentioned products, please read this important notice.

Identification - Name of Product/production lots involved:

This recall is relevant to SINGING ROCK Via Ferrata Sets produced during 2010, 2011 and 2012 with the following article names:

EASY GO XP (C2304)

EASY GO XP COMPLETE (C2305)

EASY GO XP LOCK (C2306)



WEBBING DETAIL:



Hazard: It has been found that, in certain cases the webbing of the elastic webbing arms (branches), after intensive use, may no longer meet the relevant safety standards. Thus the protective requirements of a Via Ferrata Set are no longer met or can only be met in part, which in the case of a fall could result in serious injury or death.

Please discontinue use of the recalled Via Ferrata Sets IMMEDIATELY.

Up today there are no reports of this defect coming from normal use. Nonetheless, Singing Rock is acting pro-actively on this matter given the potential casualty hazard. To avoid any risk to the user, as the manufacturer we are recalling the above mentioned products from the market for replacement of elastic webbing arms (branches) with non-elastic.

If you own some of above stated products, please return it directly to Singing Rock or to your retailer for above said reparation in as short as possible term.

The previous generation of via ferrarta sets is NOT AFFECTED BY THE RECALL.

EASY GO (C2301)

EASY GO COMPLETE (C2302)

EASY GO LOCK (C2303)



WEBBING DETAIL:





Shipping information

Please return the mentioned products directly to Singing Rock or to your nearest retailer. As a compensation for shipping cost, you will receive Singing Rock HMS carabiner.

To be able to ensure a trouble-free procedure, please write your address, e-mail and telephone number on the shipment.

Address:

LANEX a.s., division Singing Rock
Poniklá 317
512 42 Poniklá
Czech Republic

For more information, do not hesitate to contact us:

- via e-mail address recall@singingrock.cz
- via phone +420 481585007

Thank you for your continual support. Please accept our sincere apologies for any inconvenience this may cause you.

SINGING ROCK TEAM